



PROFILE

Comfortable interacting with guests. Good communication skills, customer focused interpersonal skills and teamwork. Motivating & influencing individuals in the team to collectively manage the work of self and others. Perform well under pressure, quick learner and understanding of target and deadlines. Demonstrate high level of qualities.

K. DINESH NADEEMAL

Lifeguard

QUALIFICATIONS

- Emergency Responder & EAP- FIRST AID- AED-CPR primary care & Sec Care pool lifeguard qualifications.
- National Health, Safety, Rescue & CPR ILS Surf Lifeguard from Australia
- followed ILS international surf lifeguard course and I passed that exam at Sri Lanka
- followed swim US international lifeguard course and I passed that exam at UAE
- followed swim America swimming instructor license and I passed that exam at UAE
- Successfully followed course of National body for life saving & water safety. Proven ability to swim in rough seas and in the association's method of release carry rescues Resuscitation
 - ❖ Demonstrate how to assist a person in difficulty in the water.
 - ❖ Passed theoretical knowledge tested on CPR.
 - ❖ Successfully complete elementary swimmer grade I Bronze medallion.
- Participated for the Six miles & Two miles sea swim competitions and much kind of swimming pool events organized by the National Amateur Aquatic Sports Union of Sri Lanka an all islands wild
- Novices water polo championship & open swimming and pool events organized by the National Amateur Aquatic Sports Union of Sri Lanka [2009]

Achievements

- **Employee of the month of July 2019 at Taj Bentota Resort & Spa**
- **IHCL Star of the month June 2019**

WORK EXPERIENCE

- **Taj Bentota Resort and Spa, SRI LANKA – Beach Lifeguard**
- **ADNOC SOPRIS COMPLEX – Swimming Coach and Lifeguard**
- **Bateen Beach and Corniche Beach Abu Dhabi – Lifeguard supervisor**
- **Sea Lion Swimming club, SRI LANKA – Swimming Coach**

IHCL

Worldwide Hospitality Awards

Employee of the Year- Dinesh Nadeemal of Taj
Bentota Resort and Spa



SELEQIONS

VIVANTA

GINGER

EXPRESSIONS





TAJ
BENTOTA RESORT & SPA
SRI LANKA

TAJ SELEQTIONS VIVANTA GINGER EXPRESSIONS TAJsats

Summery

This is a story of an act of bravery beyond call of duty which makes an example of equally dedication and responsibility towards guests' safety



Name : Dinesh
Surname : Nadeemal
Job Title : Lifeguard

TAJ SELEQTIONS VIVANTA GINGER EXPRESSIONS TAJ SATS



Story of Dinesh Nadeemal

It was a day with heavy wind and strong sea currents. And Dinesh was alert. From his experience he knew fatal accidents could happen on days like this in Bentota. He had seen three guests (a lady and two gentleman) at the beach near the S.H.A.C.K. restaurant at Taj Bentota Resort and Spa, who seemed intoxicated and being careless. While he was watching the beach carefully, he heard cries of help from a hotel security officer. He took stock of the situation quickly- three guests were in danger. The lady and a gentleman he had seen earlier were struggling for life near the beach while the third one was far off near a slippery rock and the strong current was dragging him in.

Swiftly he took the support of another Taj employee and a local gentleman who happened to be on the beach. He first rescued the two guests who were closer to the beach, and then jumped into the turbulent waters without caring for his own life to save the third guest. Fighting strong currents and using the skills he had mastered over several years, Dinesh managed to rescue the third person as well. He brought him to the shore on his shoulder and proceeded to give him first aid immediately. In no time the guest opened his eyes and gave him a weak smile!

Thanks to Dinesh's well-timed response, all the three guests were saved without any serious injuries. He was showered with love and gratefulness. The rescued guests thanked him profusely for giving them a chance to carry on with their lives and further being able to carry on the torch of bravery, kindness and humanity.



Story of Dinesh Nadeemal contd.

The guests were escorted to their respective hotels, since they were not Taj guests. And as Dinesh insists-they are the guests of this beautiful island nation. His exact words were “a life is a life, whether it is of a guest of our hotel or not and I’m trained to save lives without any discrimination”.

To speak more about Dinesh’s rescue records, this is his 6th recorded rescue after he joined the Taj Bentota Resort and Spa! Dinesh, our hero, lives the Taj values. He is one of the finest examples of bravery, passion towards his duty and is an inspiration to all at the Taj Bentota and adjoining resorts.

Vladmis & Elina Dzenudko (#418 – April), Mariya and her mother (Guests of a nearby hotel - February), Nicole Williams (Guests of a nearby hotel – May) are some of the names and details of the guests our hero Nadeemal helped to see yet another day of their lives.

Our heart swells with pride that we have such courageous and compassionate associates in our Team. Dinesh has taught us that courage is not lack of fear. It is acting despite the same and facing it head on!

Though the guests were non-residents, they took time out to personally visit the resort the next day to verbally appreciate Nadeemal’s effort in saving them from jaws of death. The guests repeatedly thanked him for ensuring their safety while risking his own.

Recognizing his valiant effort, Taj Bentota felicitated him in the Town Hall by showering him with the “Employee of the month” award. Additionally, he was also awarded Star of The Month by Indian Hotels Company Limited.

Identification

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Q. Activities that helped the candidate to do his or her job well

- Dinesh had completed Pool Lifeguard Program by Swim U.S. Training Services



VIVANTA GINGER EXPRESSIONS TAJ SATS

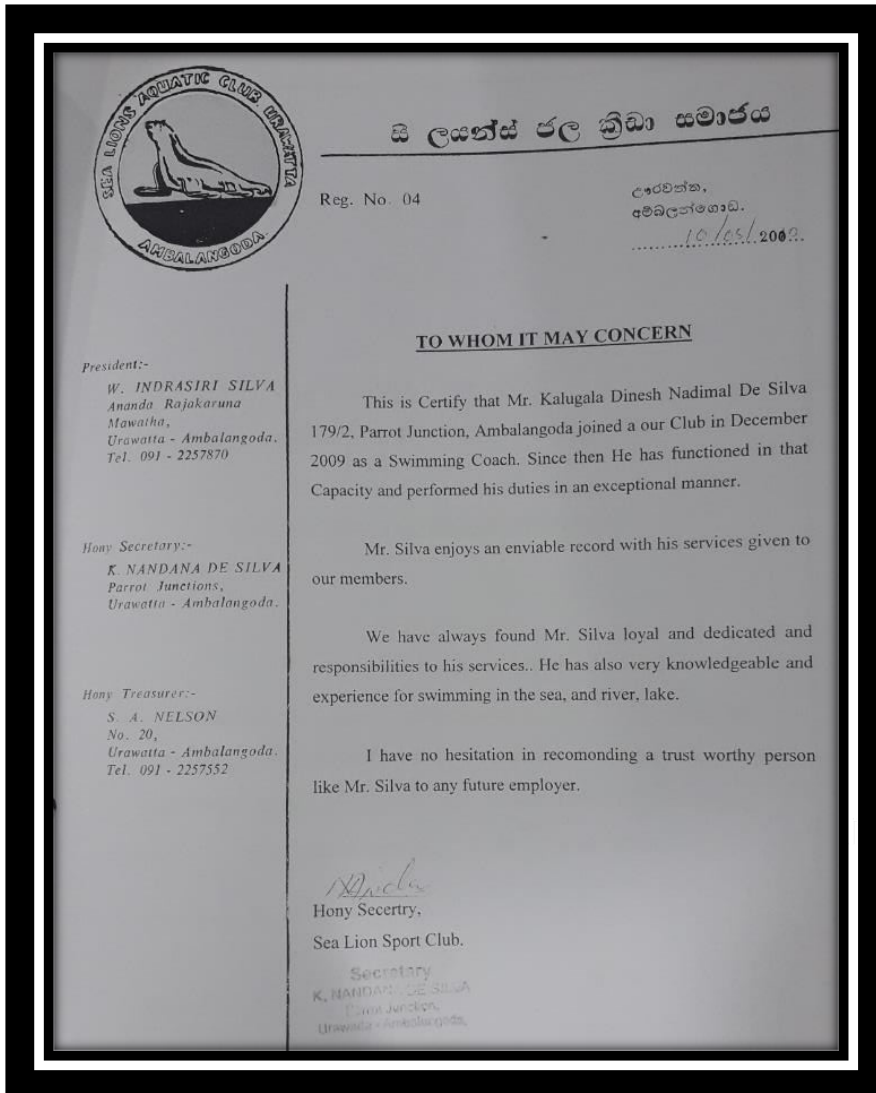
Identification

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Q. Recognition by clients and/or other professionals: distinctions, clubs, associations, etc.

- Recognition of Sea Lions Sports Club as a Swimming coach



A GINGER EXPRESSIONS TAJ SATS

Description of Company/Department

10



Q. Offer related to the candidate's job: accommodation, F&B, other wellness facilities, MICE

- Medical Insurance
- Associate Holiday Plan
- Staff Welfare facilities
- On the job training
- Birthday Gift vouchers

TAJ SELEQTIONS VIVANTA GINGER EXPRESSIONS TAJ SATS

Evaluation

10



Q. Customer satisfaction/recognition: satisfaction indicators, recommendations, NPS, comments

Though the guest was a non-resident still he took time out and verbally appreciated Nadeemal's effort to save his life from the jaws of death. Guest was thankful to him for risking his own life and ensuring that he is safe.

Since the guest did not stay at Taj Bentota hence could not write a feedback for the exemplary service demonstrated by Nadeemal.

Recognizing his valiant effort Taj Bentota management team recognized him in the Town Hall.

He was also awarded Star of The Month by Indian Hotels Company Limited.

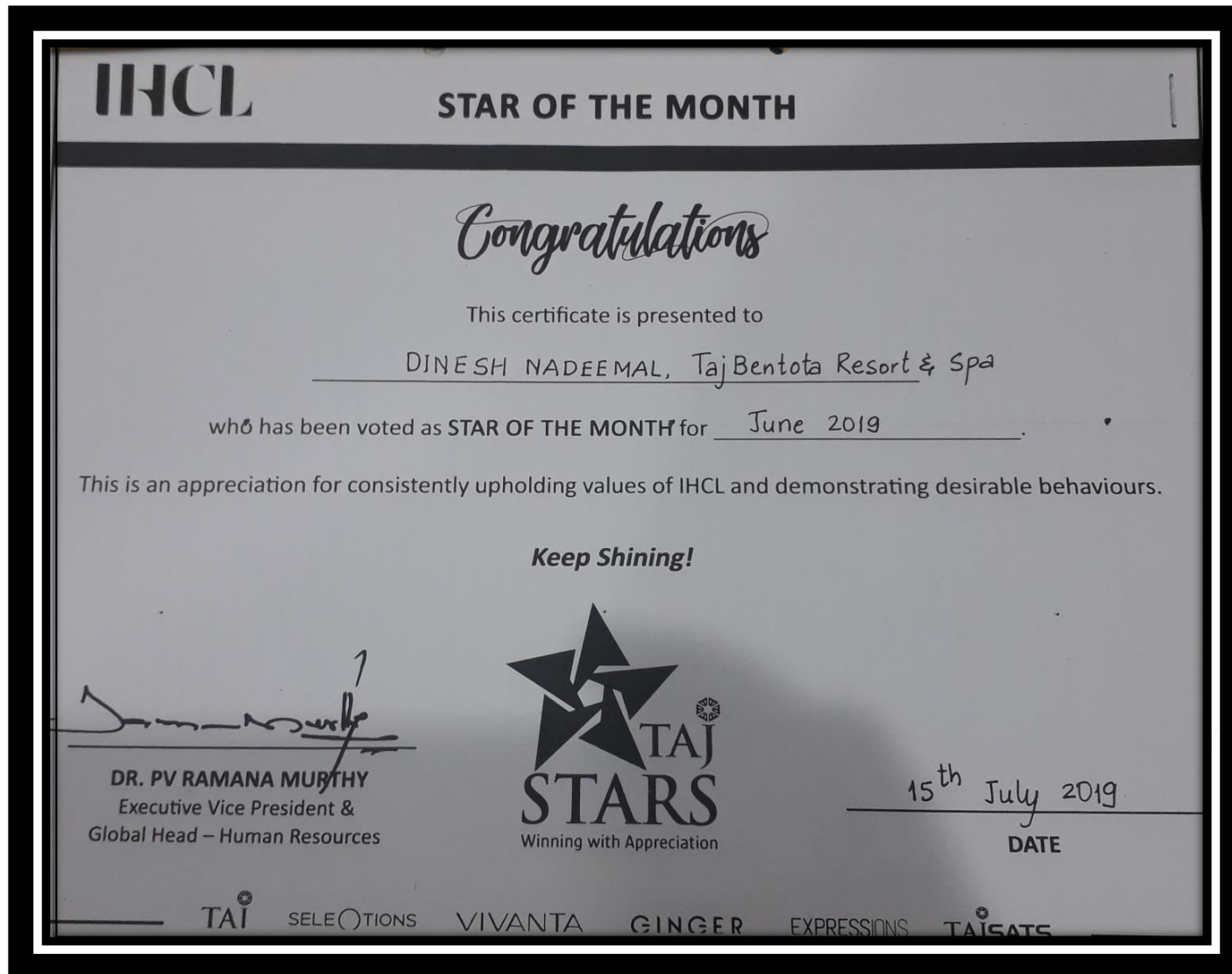


Evaluation

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- Dinesh was recognized as the Star of the month, June 2019 by Taj STARS



TAJ SATS

Evaluation

Q. Professional trophies

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- Dinesh has been appreciated by the General Manager of Corniche Beach Abu Dhabi for the services provided in 2015



TAJ SATS

Evaluation



Q. Personal achievements

